xMatters *(finance)* engines

(x) matters®
The relevance engine company.

The challenge

The finance function within an organization is a complicated one: not only is it responsible for the fiscal health of the company, but it must also maintain constant awareness of each business area, and oversee all aspects of risk and safety. The Chief Financial Officer is continually juggling two seemingly opposite priorities: trying to diminish risk while reducing organization costs and meeting regulatory requirements.

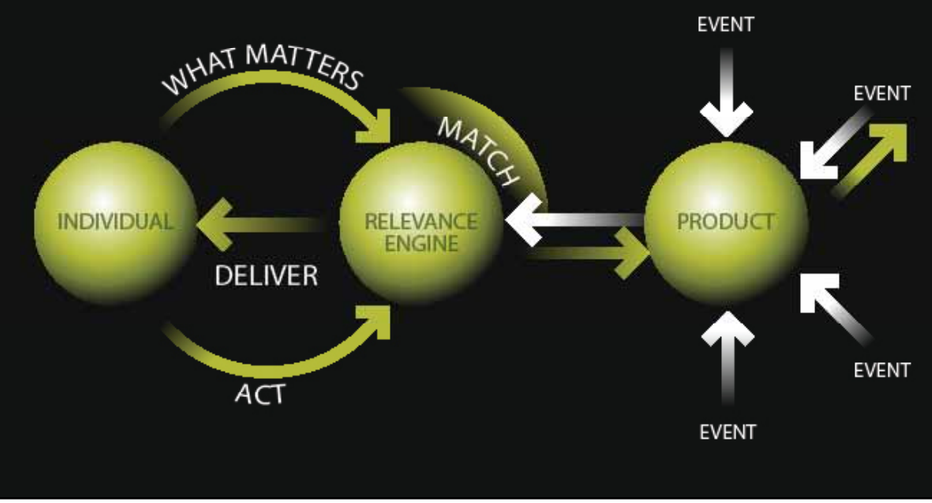
Relevant communication is one of the most vulnerable areas of corporate finance. There is an urgent need to have visibility into key areas of the organization, and the ability to take appropriate action fast. A relevance engine fulfills this need by seamlessly connecting people, processes, and information to deliver what matters most at exactly the right moment, with minimal time and effort.

Our solution

xMatters develops relevance engines specifically for financial business processes. The xMatters *(finance)* engine helps reduce the risk of fraud, lower the costs of collections, and automate internal business processes; it also helps companies manage regulatory requirements and stay compliant.

How a relevance engine works

The xMatters *(finance)* engine revolutionizes the way you manage and contain financial services, providing visibility into critical areas of the organization and enabling you to send automated, targeted communications to everyone you need to reach, both internally and externally.



BlackRock (formally Barclays Global Investors) uses the xMatters *(finance)* engine to ensure that their global trading is in line with pre-determined requirements, allowing their finance teams to review issues on a per-exception basis.

Union Bank of Switzerland (UBS) relies on the xMatters *(finance)* engine to alert them to events that affect their business, allowing them to take action before their organization is impacted.

Focus

The ability to provide immediate, continuous communication and maintain control over vital business processes can help you outperform competitors and reap rich benefits from challenging situations.

With the help of a relevance engine from xMatters, your business will remain available, compliant, and effective, no matter what.

- Reduce risk of fraud and collections, protecting revenue
- Communicate quickly and effectively to those who need to know
- Reduce customer support costs while increasing satisfaction

The xMatters *(finance)* engine will help you achieve even the most stringent business initiatives, aligning finance goals with the business, while still:

- Accelerating operational and business intelligence and decisions
- Improving governance, compliance, communication and accountability
- Reducing risk of fraud and collection costs
- Diminishing organizational costs through effective automation
- Ensuring executives are informed of any financial system interruption

What matters to finance now?

The xMatters *(finance)* engine connects people with what they need to know, at the exact moment they need to know it – so they can act quickly and intelligently to move their business forward. It's a simple concept, but it means different things to different people depending on what role they play within an organization.

Relevance engines

When risk and financial operations work together to reduce overhead and grow revenue, great things can happen. With the help of a relevance engine, teams can identify valuable information that already exists in systems and processes, and apply this information to other functions across the enterprise, improving the customer experience without using more resources.

Imagine if you could automatically extend fraud detection capability to your entire user base, warning customers if their services have been restricted, or speeding the collections process – efficiently and affordably.

Our relevance engines allow you to communicate appropriately and effectively with everyone connected with your business – including employees, customers and partners – to eliminate collections costs, reduce risk of fraud, increase employee safety, and ensure that your business will continue to grow without interruption.

About xMatters

In with the new

If you knew us as AlarmPoint, you may be wondering what changed. The short answer is: we're still doing what we did before; only now we're helping entire organizations become more aware and responsive. We still offer the same quality solutions you've come to expect, like alert management products, but we've realized that what businesses need most is relevance: a way to connect people with what matters to them, at exactly the right moment. A relevance engine completes the last mile of IT service delivery and makes businesses more effective, more agile, and more competitive. Right now.

xMatters

xMatters builds relevance engines that connect people with what they need to know at exactly the right moment — so they can take immediate action. Our relevance engines work with existing enterprise applications, technologies, and processes to help businesses run faster and smarter. Over 800 global firms use xMatters to make their products and services more valuable, both internally and to their customers and shareholders. Founded in 2000 as AlarmPoint Systems, xMatters is headquartered in Pleasanton, CA with European operations based in Woking, U.K. More information is available at www.xmatters.com, 1-800-861-3916 toll free or +44 (0) 1483 722 001 UK.

(x) matters®
The relevance engine company.