

What if you could carry your event management console with you on your smartphone?

The xMatters (*operations*) engine keeps your systems up and running, even in hairy situations. The (*operations*) engine allows you to access exactly what you need to know about your operations, whenever and wherever you need it, so that you can act before a problem occurs.

The (*operations*) engine keeps catastrophes at bay by:

Lending visibility into IT and business processes.

The (*operations*) engine allows key employees to subscribe to events as they happen, making them more deeply invested in the results.

Magnifying vital company information for strategic use.

The (*operations*) engine brings critical information into the spotlight so that it can be shared and acted upon.

Monitoring system behavior to detect future issues.

The (*operations*) engine provides insight into your systems so that you can avert disasters before they happen, reducing the expense and hassle of cleaning up afterwards.

Dismissing the need for constant system oversight.

The (*operations*) engine keeps an eye on your systems for you, immediately alerting everyone who needs to know with the appropriate information, so that your systems stay up.

“xMatters has not only helped us improve our MTTR by 70% by notifying the right person as soon as an issue arises, but it also has helped our personal life. Nobody likes being the not on call that gets called,”
– Matt Ivy, Cash America

Features

- Send alerts as emails, texts, or voice recordings, we support all languages
- Instant mobile access to your systems from any mobile device
- Self-service subscriptions
- (*Find you*) conferencing links everyone into a conference call in seconds
- Performance analytics dashboard

Combinations

- BMC Control-M
- CA Spectrum
- HP Network Node Manager
- HP Operations Manager

Real results

- Cash America **reduced their MTTR by 77%** by notifying the right person, right away.
- A top global services firm had a **33% faster response time** through mobile access.

